

Preparing for your first lesson

What should I wear

Foot wear – Riding boots are always the best for safety.

If these are not available footwear with a smooth sole and small heel are preferable

Please avoid trainers as there is no heel to support the foot in the stirrup

And avoid wellies as they have thick soles with grip which can sometimes get stuck in the stirrup

Clothing - Ideally jodhpurs and a long sleeved top

If jodhpurs are not available please wear comfortable full length leg wear , try and avoid jeans as these

Tend to rub

Riding Hat – Your own properly fitting hat to the current standards is very important

If you do not have your own hat you can hire one from us but you remain responsible for the fitting.

What else do we offer at Wapley Stables

Canter banter group - for intermediate/advance riders 5 week term on Wednesdays

Saddle Club - Mondays 6 week term

LH Academy – yearly subscription, monthly lessons workshops and outing

Own a pony days - in the school holidays

Summer Camp - 3 days of fun in the summer holidays

You can find further info on all these in the office and on our website

Other useful information

Please ensure you return your rider registration form completed and signed prior to the commencement of your lesson – we cannot commence your lesson without the form

Be mindful that horses are fight and flight animals and also have their own personality and ‘off’ days just like us. If you are nervous they can sense this.

They can also bite and kick. Please do not stand behind the horse or make any sudden movements

Do not give the horses any treats unless you have the permission of the instructor

Umbrellas and pushchairs or children running around may upset a pony. Therefore please be aware of this and ensure your child is supervised around the ponies and at all times

Horse riding is an all weather sport and therefore we continue in all climates, please dress appropriately. If we need to cancel we will endeavour to contact you as soon as possible.

In the event of you or your child having an accident whilst on the property please ensure you see a member of staff and complete an accident form before leaving the premises

Feedback

We welcome your feedback and want all our riders to be happy with their lessons therefore

Should you have any compliments please feel free to share these on our social media pages, google or yell.com

If you are dissatisfied with your lesson please discuss this at the time with the instructor in order that this can be resolved quickly

If you have a complaint please forward this in writing to the owner at this address who will respond to you within 28 days of receipt

Cancellation Notice

Please note that we require a minimum of 24 hours notice to cancel or amend a booking.

Failure to provide the correct notice will result in loss of payment.

Please note that We do not offer refunds for lessons, activities or vouchers unused.

Discount Scheme

If you book and pay for 6 lessons at one time you will receive 10% discount. This is excellent value for money and ensures you have your next 6 lessons booked at a time convenient for you

Thank you and enjoy your lessons.